

## **Ildi Wiley, President**

Ildi Wiley is President of Results Continuum Incorporated, a consulting, training, development and human resources company. Ildi is a trainer, facilitator, strategic coach and business consultant who works with companies ranging in size from 3 to 1000 employees, assisting leaders and teams to achieve business success through increasing employee engagement levels, service standards and workforce development. On any given day, she can be found facilitating one to multi-day training sessions on leadership and coaching skills, customer service and sales skills, effective recruitment strategies, or team building; performing consulting services for small, medium and large businesses; or performing keynote speeches and presentations for conferences and non-profit groups.



Under Ildi's leadership, Results Continuum has serviced over 200 of clients in the pharmaceutical, educational, financial, transportation and health care fields across Canada over the last 15 years. During this time, Ildi has spearheaded the company's remarkable growth, expanding its services to include a new training series, *Marketing and Selling to Women*, a unique service called a *Service Audit* that analyses the customer experience and develops a service standards benchmark, and team building sessions that increase levels of employee engagement to achieve desired outcomes.

Ildi is also the founder of the Women in Leadership and Business conference that will take place April 4 and 5, 2011. This conference, presented by Results Continuum, Inc. is dedicated to advancing women executives and entrepreneurs and is the first of its kind in Canada.

Ildi is perhaps best known for her expertise in leadership development and team dynamics. This stems from her extensive work training leaders, teams and groups to achieve business success by focusing on these often overlooked but crucial areas of business operations. Ildi is also a widely sought after speaker and trainer at professional and charitable events, known for her straightforward approach and dynamic, interactive facilitation style that incorporates the perfect blend of practical information, easy-to-remember tips and humor.

Ildi combines twelve years of practical experience in the training and educational development field and over eight years of experience in career planning with her extensive educational and certification credentials. She is certified in over seven personality assessment tools and holds a BA in Sociology and Business. She was recently awarded the Top 40 Under 40 for her entrepreneurial and community accomplishments, and was recognized as a runner-up in the 2008 Niagara Women in Business Award.

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To learn more, please contact us.

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